**Campus Resources**

Dean of Students’ Office / Office of Student Affairs:

The primary responsibility of Student Aﬀairs is the welfare of all students enrolled at UMass Lowell. We provide students with the resources and assistance for students to graduate as well rounded, active contributors to their communities. Please visit our website for links to the departments in the Division of Student Aﬀairs. We are located on the 2nd floor of University Crossing.

**Single Point of Contact**: If you are homeless or are in fear of becoming homeless, or if you are food insecure, and you want assistance, please come to the Dean of Students’ Oﬃce located on the 2nd floor of University Crossing.

**UMASS Lowell Navigators’ Food Pantry**: Please visit the food pantry located in University Crossing, room 104 if you need assistance securing food; we are open Monday-Friday from 3pm-7pm. All you need is your student ID to access the food pantry; there is no charge for food, toiletries, or other resources we oﬀer.

Wellness Center - Call 978-934-6800 to schedule an appointment with any of the Wellness Center Departments. While walk-in appointments are not available, the staﬀ will schedule you in a timely manner. The Wellness Center is located on the 3rd floor of University Crossing.

**Health Services**: As part of the Wellness Center, Health Services provides diagnosis and treatment of episodic illnesses such as headache, colds, sore throats, mono, nausea, vomiting, rashes, sprains, vaginitis and urinary tract infections, etc. We provide evaluation and treatment of minor injuries as well as gynecologic care, contraceptive management and counseling, diagnosis and treatment of sexually transmitted infections, health and wellness counseling, the administration of immunizations and laboratory work.

**Health Education**: As part of the Wellness Center, Health Education & Promotion oﬀers students a variety of resources for health information. Students may speak directly with their health care provider at the time of an appointment, or may contact one of our Health Educators for information. The health educators work collaboratively with students, faculty, staﬀ and community organizations to provide a range of programs, materials and interactive activities covering topics such as alcohol and other drugs, stress, depression and anxiety, healthy relationships and sexual health, nutrition and disordered eating behaviors, and sleep. The HEP Department Sponsors Peer-to-Peer Health Education groups: CAPE and Healthy HAWKS. Look for their programs oﬀered throughout the year.

**Counseling Services**: As part of the Wellness Center, Counseling Services at UMass Lowell provides mental health counseling, consultation and referrals to help students achieve personal and academic success. We also assist students in better understanding and coping with their feelings, relationships, and choices surrounding their academic success. If you visit our webpage you will find free and anonymous online screening tools that may provide you with useful information regarding your mental health.

**Disability Services**: As part of the Wellness Center, the Disability Services staﬀ promote diversity and inclusion at UMass Lowell by partnering with the campus community. We create equal access by removing barriers, promoting diversity, employing universal design and striving for inclusion. Visit our webpage for information, forms, and policies. Also, Disability Services supports software for ALL students. Read&Write Gold is literacy software that allows you to read on-screen text aloud, research and check written work, and create study guides. You can download the software from the IT Software webpage on the UML website: [https://ww](http://www.uml.edu/IT/Services/Software/)w[.uml.edu/IT/Ser](http://www.uml.edu/IT/Services/Software/)vic[es/Software/](http://www.uml.edu/IT/Services/Software/) Read-Write-Gold.aspx.

Additionally, Disability Services reviews and approves students’ requests for accommodation based upon the recommendation of the student’s provider.

**Accommodations**: University of Massachusetts Lowell is committed to serving all students without regard to disability status or religion, and in accordance with regulations and policy. Students may request accommodations based on disability or religion. Students are not required to provide specific information to their faculty members about the reasons for their requests. Please note that not all requests for accommodation can be granted. The law allows the University to consider input regarding the technical / content requirements for courses in making its determination. Accommodation requests for medical reasons should be directed to Disability Services, [disability@uml.edu.](mailto:disability@uml.edu)

Students with known disabilities are encouraged to register prior to the start of their first semester. Once accommodation(s) are approved, students should inform their faculty members of those accommodations as soon as possible. To protect privacy, students may prefer to speak with their faculty members privately during oﬃce hours or after class.

If a syllabus requires that a healthcare provider’s note be given to a faculty member to excuse a medical absence from a class or scheduled exam date, the healthcare provider’s note does not need to indicate the nature of the medical condition.

If you believe you may miss classes due to a disability, and are registered with Disability Services, please contact the staﬀ to discuss your options.

Requests for accommodation for religious reasons should be directed to Equal Opportunity and Outreach at 978-934-3565, Wannalancit Mills, Suite 301.

**Veterans’ Services**: UMass Lowell is committed to helping our military students take full advantage of all the educational benefits available through the federal and state governments. We welcome veterans, guardsmen, reservists and all active duty military students who are enrolled in undergraduate, graduate and continuing education degrees and/ or certificate programs. Students are certified for benefits by our Veterans Benefits Administrators (VBA). For complete information on the services and resources available please visit our website at: [https://ww](http://www.uml.edu/student-services/Veterans/)w[.uml.edu/student](http://www.uml.edu/student-services/Veterans/)-servic[es/Veterans/](http://www.uml.edu/student-services/Veterans/)

**UMASS Lowell Police Department**: The UMass Lowell Police Department is a full- service police department that operates 24 hours a day, 365 days a year, providing patrol, investigation, specialized and emergency response, as well as crime prevention and educational services. Please dial 978-934-4911 in case of emergency; for non-emergencies dial 978-934-2398. The UMLPD is located in the “B” Building of University Crossing on the 1st floor.